



## EMPLOYMENT OPPORTUNITY

### Call Center Rep

Are you interested in providing great banking service for those who are serving us? At SeaWest, our commitment is to the Coast Guard and Beyond. It's our mission to serve those who protect our people, our shores, and our environment.

We strive to deliver friendly, exceptional service to our credit union members. SeaWest is financially very stable, with a community feel and the technical advantages of the largest banks. We strive to help our members *Go Beyond* their financial hopes and dreams.

**SeaWest Coast Guard FCU** seeks a friendly, on-point, people person for our Customer Service Call Center on Coast Guard Island in Alameda.

The Call Center Rep assists our credit union members with product inquiries, financial transactions, and problem solving over the phone while promoting the brand's products and services.

#### **Responsibilities:**

- Open new accounts and provide information on SeaWest products and services to current and prospective members.
- Prepare and processes financial transactions such as account deposits, withdrawals, transfers, payments and wires.
- Provides members with information on the status of their accounts, including Visa account inquiries and loan payoffs.
- Balance financial transactions at the close of business.

#### **Requirements:**

- High School graduate or equivalent
- Experience in a financial institution
- PC proficiency
- Excellent customer service and communication skills

**Compensation:** \$3000.00 - \$3700.00 per month depending on experience.

If you'd like to deliver your very best to the men and women of the Bay Area Coast Guard, we'd like to talk to you. At SeaWest, we *Go Beyond*.

Please send resumes only to: [resumes@seawest.coop](mailto:resumes@seawest.coop)